

### Grievance Redressal/Escalation matrix for Investor grievances

Details of	Contact Person	Address where the physical address location	Contact No.	Email Id	Working hours when complainant can call
Customer care	Vasudevan P	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0011	<a href="mailto:ie.backoffice@avendusspark.com">ie.backoffice@avendusspark.com</a>	(Monday-Friday; 9:30 AM to 6:00 PM)
Head of Customer care	T K Ramaswamy	901, Platina, 9th Floor, Plot No. C-59, Bandra Kurla Complex, Bandra (E), Mumbai 400051	+91 44 4344 0078	<a href="mailto:ie.backoffice@avendusspark.com">ie.backoffice@avendusspark.com</a>	(Monday-Friday; 9:30 AM to 6:00 PM)
Compliance Officer	Archibold Serrao	901, Platina, 9th Floor, Plot No. C-59, Bandra Kurla Complex, Bandra (E), Mumbai 400051	+91 22 6885 4591	<a href="mailto:ie.compliance@avendusspark.com">ie.compliance@avendusspark.com</a>	(Monday-Friday; 9:30 AM to 6:00 PM)
Director	Srivathsan Ramachandran	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0028	<a href="mailto:srivathsan.r@avendusspark.com">srivathsan.r@avendusspark.com</a>	(Monday-Friday; 9:30 AM to 6:00 PM)
Principal Officer	Vijayaraghavan Swaminathan	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0001	<a href="mailto:vijayaraghavan.s@avendusspark.com">vijayaraghavan.s@avendusspark.com</a>	(Monday-Friday; 9:30 AM to 6:00 PM)

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

a) SEBI at <https://scores.sebi.gov.in/>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES portal.