

AVENDUS FINANCE PRIVATE LIMITED

I. Customer Grievances Escalation Matrix for Depository Participant Business

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Client Servicing	Mr. Bhupender Rawat	901, Platina, 9th Floor, Plot No. C-59, Bandra Kurla Complex, Bandra (E), Mumbai 400051	+91 22 6648 1432	d pops@avendus.com	Monday to Friday 9.30 A.M.- 6.30 P.M.
Director - Operations	Mr. Shailendra Jadhav		+91 22 66480 929	shailendra.jadhav@avendus.com	
Compliance Officer	Ms. Urvi Rathod		+91 22 6648 1248	i. urvi.rathod@avendus.com ii. afplcdslig@avendus.com iii. adplnsdlig@avendus.com	
Business Head	Mr. Bhargava Pingali		+91 22 6648 0050	bhargava.pingali@avendus.com	

If you are not satisfied with response from Company, you can directly complaint at SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.

If investor/client is still not satisfied with the outcome, he/she/they can initiate dispute resolution through the Online Dispute Resolution Portal (ODR Portal) at <https://smartodr.in/login>.

Avendus Finance Private Limited
Regd. Office: 901, Platina, 9th Floor, Plot No. C-59,
Bandra Kurla Complex, Bandra (E), Mumbai 400051
T: +91 22 6648 0050 F: +91 22 6648 0040
CIN: U65921MH1996PTC251407
Email id: avendus.secretarial@avendus.com
www.avendus.com

II. List of Key Managerial Personnel for Depository Participant business

Sr No.	Name of Individual	Designation	Contact Number	Email Id
1..	Mr. Nilesh Dhedhi	Managing Director & CEO	02266480050	Nilesh.dhedhi@avendus.com
2.	Mr. Bhargava Pingali	Business Head	02266480050	Bhargava.pingali@avendus.com
3.	Ms. Urvi Rathod	Compliance Officer – DP Operations	02266481248	compliance_afpl@avendus.com

III. Details of Compliance Officer for Depository Participant Business:

Name: Urvi Rathod

Email Id: urvi.rathod@avendus.com

Contact No.: 02266481248

IV. List of Authorised Person – N.A

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