

## Investor Complaints Data – Avendus Finance Private Limited under Depository Participants License with CDSL

## Data for the month ending: <u>December 31, 2023</u>

Sr. No	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6		7	8
1	Directly from the Investors	0	0	0	0	0	0	NA
2	SEBI (SCORES)	0	0	0	0	0	0	NA
3	Depositories	0	0	0	0	0	0	NA
4	Other Sources (if any)	0	0	0	0	0	0	NA
	Grand Total	0	0	0	0	0	0	NA

## **Trend of Monthly Disposal of Complaints**

Sr. No	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1.	April, 2022	0	0	0	0
2.	May, 2022	0	0	0	0
3.	June, 2022	0	0	0	0
4.	July, 2022	0	0	0	0
5.	August, 2022	0	0	0	0
6.	September, 2022	0	0	0	0
7.	October, 2022	0	0	0	0
8.	November, 2022	0	0	0	0
9.	December, 2022	0	0	0	0
10.	January, 2023	0	0	0	0
11.	February 28, 2023	0	0	0	0
12.	March 31, 2023	0	0	0	0
13.	April 30, 2023	0	0	0	0
14.	May 31, 2023	0	0	0	0
15.	June 30, 2023	0	0	0	0
16.	July 31, 2023	0	0	0	0
17.	August 31, 2023	0	0	0	0



18.	September 30, 2023	0	0	0	0
19.	October 31, 2023	0	0	0	0
20.	November 30, 2023	0	0	0	0
21.	December 31, 2023	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup>Should include complaints of previous months resolved in the current month, if any.

## **Trend of Annual disposal of complaints**

Sr. No	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2018-19	0	0	0	0
2	2019-20	0	0	0	0
3	2020-21	0	0	0	0
4	2021-22	0	0	0	0
5.	2022-23	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any.

<sup>^</sup>Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.