

Escalation matrix for Investor grievances

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Vasudevan P	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0011 (Monday-Friday; 9:30 AM to 6:00 PM)	ie.backoffice@avendusspark.com
Head of Customer care	T K Ramaswamy	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0078 (Monday-Friday; 9:30 AM to 6:00 PM)	ie.backoffice@avendusspark.com
Compliance Officer	Mahesh Agal	901, Platina, 9th Floor, Plot No. C-59, Bandra Kurla Complex, Bandra (E), Mumbai 400051	+91 22 6885 4591 (Monday-Friday; 9:30 AM to 6:00 PM)	ie.compliance@avendusspark.com
Director	Srivathsan Ramachandran	EA Chambers Tower II, No 49, 50, 5th floor, Whites Road, Royapettah, Chennai – 600014	+91 44 4344 0028 (Monday-Friday; 9:30 AM to 6:00 PM)	srivathsan.r@avendusspark.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- a) SEBI at <https://scores.sebi.gov.in/> or
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- c) BSE at <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.