

Cyber Security, Technology and Suspected Fraudulent Transactions Reporting Grievances Matrix

Cyber security and Technology grievances

Details of	Contact Person	Address	Contact No.	Email ID
Technology Support	Kritika Manek	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 22 6648 0964 (Monday-Friday; 9:30 AM to 6:00 PM)	awmdigital@avendus.com
<u>Escalation</u>				
Information Technology	Aditya Shetye	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 22 6648 0915 (Monday-Friday; 9:30 AM to 6:00 PM)	it.admin@avendus.com aditya.shetye@avendus.com
Cyber Security	Prateek Mishra	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 22 6648 0996 (Monday-Friday; 9:30 AM to 6:00 PM)	infosec@avendus.com

Suspected Fraudulent Transactions reporting

Details of	Contact Person	Address	Contact No.	Email ID
Head of Transactions	Meenu Dhingra	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 11 4312 4108 (Monday-Friday; 9:30 AM to 6:00 PM)	awmcare@avendus.com meenu.dhingra@avendus.com
<u>Escalation</u>				
Compliance Officer	Palak Furia	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 22 6648 1295 (Monday-Friday; 9:30 AM to 6:00 PM)	palak.furia@avendus.com awmplcompliance@avendus.com awmplig@avendus.com
Chief Operating Officer	Dhruv Muni	901, 9 th Floor, Platina, Plot No. C-59, Bandra Kurla Complex, Bandra East, Mumbai – 4000051	+91 22 6648 1260 (Monday-Friday; 9:30 AM to 6:00 PM)	dhruv.muni@avendus.com

You can also report the above grievances through the “**Write to us**” option on the **Contact Us** section of the Avendus Wealth Application.

Please note: The expected turnaround time for a response to any reported grievances is 24 working hours from the time the grievance is submitted.

Avendus Wealth Management Private Limited

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